

IBPS Clerk Eligibility Criteria 2026, Age Limit, Qualification

ExamTune Eligibility Guide | CRP CSA-XVI | Last verified: 25 August 2026

The Institute of Banking Personnel Selection (IBPS) has prescribed specific eligibility conditions for Customer Service Associate (CSA) recruitment under CRP CSA-XVI. Candidates must satisfy the nationality, age, educational qualification, computer-literacy and local-language requirements.

Key cut-offs: Age 20-28 years as on 1 August 2026; graduation qualification as on 21 August 2026. The online application deadline is extended to 28 August 2026, but the other eligibility terms remain unchanged unless IBPS issues a further corrigendum.

IBPS Clerk Eligibility Criteria 2026 - Quick Overview

Criteria	Details
Conducting Authority	Institute of Banking Personnel Selection
Post	Customer Service Associate (CSA)
Recruitment Cycle	CRP CSA-XVI
Vacancies	11,403 indicative vacancies
Selection Process	Prelims + Mains; LLPT where applicable before joining
Age Limit	20-28 years as on 1 August 2026
Education	Graduation in any discipline
Qualification Cut-off	21 August 2026
Computer Literacy	Mandatory

IBPS Clerk Nationality

- Citizen of India
- Subject of Nepal
- Subject of Bhutan
- Tibetan refugee who came to India before 1 January 1962 with the intention of permanently settling in India
- Person of Indian origin migrated from the countries specified in the official notification with the intention of permanently settling in India

Where applicable, candidates other than citizens of India must possess a Certificate of Eligibility issued by the Government of India.

IBPS Clerk Education Qualification

- Graduation in any discipline from a university recognised by the Government of India, or an equivalent qualification recognised by the Central Government.
- The candidate must possess a valid mark sheet or degree certificate and enter the graduation percentage while applying online.
- Educational qualification must be completed by 21 August 2026.
- Computer literacy is mandatory: certificate/diploma/degree in computer operations/language, or Computer/IT studied as a subject in school/college/institute.

- Candidates should be proficient in reading, writing, speaking and understanding the specified/opted local language of the State/UT applied for.
- Eligible matriculate Ex-Servicemen may use the prescribed Army Special Certificate of Education or corresponding Navy/Air Force route subject to the notification conditions.

IBPS Clerk Age Limit

Minimum age: **20 years** | Maximum age: **28 years** | Age reckoned as on **1 August 2026**.

A candidate must have been born not earlier than **2 August 1998** and not later than **1 August 2006**, both dates inclusive.

Sr.	Category	Age Relaxation
1	Scheduled Caste / Scheduled Tribe	5 years
2	Other Backward Classes (Non-Creamy Layer)	3 years
3	Persons With Benchmark Disabilities	10 years
4	Ex-Servicemen / Disabled Ex-Servicemen	Actual defence service + 3 years (8 years for Disabled Ex-Servicemen belonging to SC/ST), subject to maximum age 50 years
5	Widows, divorced women and legally separated women who have not remarried	Up to 35 years for General/EWS, 38 years for OBC and 40 years for SC/ST

IBPS Clerk 2026 Work Experience

No prior work experience is required. Fresh graduates can apply if they fulfil all prescribed eligibility conditions. Work experience does not replace the mandatory educational qualification except where the detailed notification provides a specific route, such as the prescribed Ex-Servicemen provision.

Reservation for Persons with Benchmark Disabilities

Eligible persons with benchmark disabilities can claim reservation under the Rights of Persons with Disabilities Act, 2016, subject to the categories, suitability conditions, certificates and examination instructions prescribed by IBPS and the Government of India. Candidates requiring scribe or compensatory time should follow the latest official IBPS guidelines.

Official Sources

IBPS CRP CSA-XVI page: <https://www.ibps.in/index.php/clerical-cadre-xvi/>

IBPS registration portal: <https://ibpsreg.ibps.in/csaxvijul26/>

ExamTune: <https://blog.examtune.com/ibps-clerk-eligibility-criteria/>